

Cancellation/Refund Policy

Refund requests must be emailed to Stephanie Schwartz at activeevolutionstudio@gmail.com. Refunds will be sent via check in the mail to the address given on the registration. Dr. Fitzgerald & Associates will offer a full refund of registration fees if a refund has been requested before September 1, 2018. No refunds will be given after this date. Please see the attached refund request form.

Grievance Policy

If you have suffered a grievance and are no longer able to attend the 2018 Train Your Brain to See Again Concussion and Sports Vision Training Conference, you will be granted a full refund in the form of a check mailed to the address given on your registration after you email Stephanie Schwartz at activeevolutionstudio@gmail.com. Please see the attached refund request form.

Refund Request

Activity being refunded: _____

Reason for refund: _____

Contact Information

Name: _____

Phone: _____ Email: _____

Address: _____

Date ordering the request: _____

Signature: _____

Disgruntled participants are treated with the same respect as any other individual. They are given a full refund of payment in the manor mentioned above in the event they have suffered a grievance.